



CHOICE COPIER AND FAX TONER PRODUCT GUARANTEE*

Katun guarantees that its Choice copier and fax toner products (collectively "Choice toner product" or "Choice toner cartridge") are free of manufacturing or material defects for 365 days from date of purchase. All Choice toner products are manufactured to perform equal to or better than the comparable original equipment manufacturer's ("OEM") products. Choice toner cartridges, used as intended by Katun and under normal conditions, will not cause harm to the copier or fax machines ("machine") nor should such use void the machine warranty.

Any Choice toner product that has been found to have a manufacturing or material defect within 365 days of purchase will be replaced with a new product, free of charge.

Should the Choice toner cartridge be found to have caused damage to the operating components of a machine due to a manufacturing or material defect, Katun will reimburse the costs to repair the machine as follows. Reimbursement will occur only after Katun receives (i) the Choice toner product that appears to have damaged the machine and (ii) a written statement on company letterhead from a representative of a service or dealer organization authorized to repair or service that OEM's machine, stating the operational damage caused to the machine's operating components, the itemized dollar amount to repair the specified damage and how the Choice toner product caused such damage.

* The product warranty is exclusive and in lieu of all other warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose.